

HABC Level 3 Diploma in Customer Service

Aimed at assessing candidates who will be delivering and managing customer services this qualification focuses on working without direct supervision or on their own showing flexibility , awareness, good communication skills and the ability to implement changes and ideas. This qualification is suitable for employees who are working within a customer service role who have a degree of autonomy within their job role.

COURSE OVERVIEW

AWARDING BODY	HABC
COURSE DURATION	12 Months
SECTOR(S)	All
OCCUPATIONS	Employed
QUALIFICATIONS	Up to Level 3 NVQ

Call us for more information on 01302 815 887.



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