

HABC Level 3 Diploma in Customer Service

Aimed at assessing candidates who will be delivering and managing customer services this qualification focuses on working without direct supervision or on their own showing flexibility , awareness, good communication skills and the ability to implement changes and ideas. This qualification is suitable for employees who are working within a customer service role who have a degree of autonomy within their job role.

COURSE OVERVIEW

| | |
|------------------------|-------------------|
| AWARDING BODY | HABC |
| COURSE DURATION | 12 Months |
| SECTOR(S) | All |
| OCCUPATIONS | Employed |
| QUALIFICATIONS | Up to Level 3 NVQ |

Call us for more information on 01302 815 887.



DC Training & Development Services Ltd
4/6 Thorne Road, Doncaster
South Yorkshire. DN1 2HS



Call us for more info
01302 815 887
sales@dctraining.co.uk

