

HABC Level 2 Diploma in Customer Service (QCF)

Customer Service is a key role in any business. This qualification assesses the candidates' customer service role and all of the functions, tasks and activities that constantly change and develop in this area. This qualification covers areas including Impression and Image, Delivery, Handling Problems and Development and Improvement.

COURSE OVERVIEW

AWARDING BODY	HABC
COURSE DURATION	12 Months
SECTOR(S)	All
OCCUPATIONS	Employed
QUALIFICATIONS	Up to Level 2 NVQ

Call us for more information on 01302 815 887.



DC Training & Development Services Ltd
4/6 Thorne Road, Doncaster
South Yorkshire. DN1 2HS



Call us for more info
01302 815 887
sales@dctraining.co.uk

